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OIG Publishes Follow-Up on 2013 Animal Care and Control Audit

The City of Chicago Office of Inspector General (OIG) has completed a follow-up audit of the Commission on Animal Care and Control's (CACC) shelter operations. The follow-up concludes that CACC fully responded to OIG's 2013 audit findings and recommendations.

OIG's May 2013 audit found that CACC was significantly understaffed according to national standards and appropriated staffing levels and did not carry out veterinary examinations in a timely manner for 38% of neglected and abused animals. The audit also noted inconsistencies in animal inventory. OIG's newly released follow-up audit, which re-tested animal care and control shelter operations, found that CACC has addressed all of OIG's original recommendations and negative findings.

In response to the 2013 audit findings, CACC hired Animal Care Clerks into nine previously appropriated but unfilled positions to clean and feed animals and hired one Operations Manager. CACC also implemented new inventory procedures including a daily count of animals under its care.

"In response to our audit CACC made improvements in its policies and operations," said Inspector General Joseph Ferguson, "This exemplifies how program and process audits can directly increase the efficiency and effectiveness of City Departments."

The original and follow-up audits can be found online at OIG's website: www.ChicagoInspectorGeneral.org

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