



DEPARTMENT OF STREETS AND SANITATION  
CITY OF CHICAGO

July 8, 2013

Joseph M. Ferguson  
Inspector General  
740 N. Sedgwick Avenue, Suite 200  
Chicago, Illinois 60654


Dear Inspector General Ferguson:

The Department of Streets and Sanitation is in receipt of the Inspector General Office Advisory Concerning Time Wasted by Sanitation Laborers from June 6, 2013. The advisory, citing observations from 2011-2012, illustrates some of the problems related to the Ward based garbage collection system previously used by the Department of Streets and Sanitation. The shift from Ward based collection to the newly implemented Grid-based model is designed to provide a more efficient and effective garbage collection system.

It is my intention to use the advisory provided by your office to serve as a training tool for Sanitation Laborers and supervisory personnel alike, so that inefficiencies and waste may be further reduced in the city-wide grid based garbage collection model.

Thank you very much for your assistance in this process and please feel free to contact me with any questions.

Sincerely,

  
Charles L. Williams  
Commissioner  
Department of Streets and Sanitation

CLW/mdg